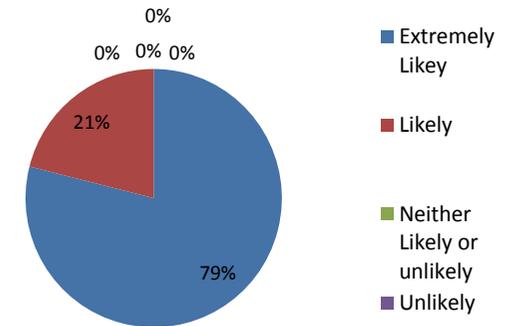


Period: March 19
No. of Surveys: 51

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	15	4	0	0	0	0	19
Extremely Likey	15	0	0	0	0	0	
Likely	0	4	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

* Fast & efficient service, with friendly & professional staff,* Have to wait but always get appointment*Very good surgery Dr S is Brillient doctor.*Always friendly and willing to help.**I am very happy with the service I receive from the surgery everybody is very professional and know the job which they do very well.**Excellent doctors & very helpful staff.**The girls are always happy, smiling and ready to help. Myself and family feel comfortable.*Doctors are excellent, we always get an appointment when we need. very helpful staff.* Very helpful staff & Doctors are amazing.*Drs always listen to me. Been with GP for a long time always get a good service.* If I need any emergency appointment I always get it. Thank you so much.* Wxcellent service thank you for emergency appointment.* Been here for such a long time, never had any problem. Very good and very understanding Family Practice.* Because I always get an appointment even though I am take sometimes even then I get to see doctors.* The staff have always been accommodating in making appointment. My doctor knows about my health condition which I trust* Dr S has been extreamly helpful & will always go that extra mile to ensure me & my son get the treatment we need. Reception staff are also very accommodating.* I am always grateful because receptionist staff always fit my daughter in. Always on time one very understadable. Very happy with the service.* Because doctors are very good they explain everything what wrong or what we need to do. very happy in this surgery.* Appointments are readily available.**